

DoorWays

Youth Project



2010 - 11



Life is not a game of chance
but a series of choices

Saltburn Christian Projects.
Working with Young people

Chairs Report

This year DoorWays has continued to offer a valuable service to our community in Saltburn and to many of our most vulnerable young people. John Pearson has gained a Master Practitioner in Neuro Linguistic Programming which feeds into his coaching with young people. John hopes to develop his skills further in the New Year when he begins an advanced course in NLP. We would like to thank Susi Strang & Associates for this training for John.

We issue a warm welcome to Rev Adam Reed (Emmanuel), Monsignor Riccardo Morgan (Our Lady of Lourdes) and Reg Heasley (Lighthouse); leaders of our churches in Saltburn and committee member. We are delighted to have John Thompson working with us as an apprentice; he is a real support to John. We also welcome Sue Steadman as John's line-manager. Sue has a background in Human Resources and her skills have proved invaluable in the advice offered to John and the committee since accepting her new role.

We would like to thank John Varyo for his amazing support for DoorWays since its beginnings. John is a truly Christian man and he has probably done more to foster Ecumenical dialogue in Saltburn than any other person. We wish John well as he steps down from the DoorWays committee.

Exciting new projects are being planned for the New Year. The Labyrinth, which John has developed, will prove popular with schools and colleges. It has already been trialled successfully with young people from EOTAS (Education other than at school). We thank Sue and Vanessa of East Coast Training for arranging this. It has also been successfully trialled with the police cadets at Redcar Community College. The Labyrinth developments will be incorporated into our service.

As funding is becoming more difficult to access, DoorWays is seeking ways of becoming more sustainable. The Labyrinth is a possible way of raising funding. DoorWays is working with other like-minded voluntary sector organisations to build a Consortium in order to secure contracts from the Local Authority.

We thank you for the support and help, financial and otherwise, that has been given by our Saltburn community and friends from further afield including the Year 7 young people of Oakfields Community College in Middlesbrough who have chosen DoorWays as their Charity of the Year.

Liam Gardiner
Chair

Committee members

Rev Mgr R Morgan
Rev A Reed

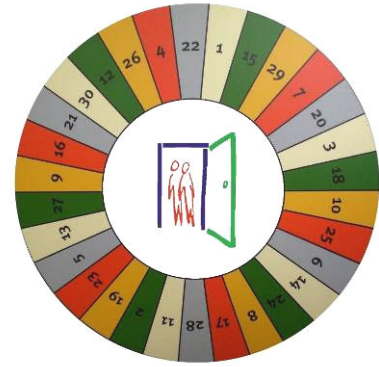
Rev C Eddy
Mr R Heasley

Chair – Mr L Gardiner
Treasurer – Mr P Fleck

Trustees:

Mr B Patrick Mrs J Patrick
Mrs A Findlay Mrs J Scott
Mr A Horsley

Line Mgr Mrs S Stedman
Project coordinator Mr J Pearson

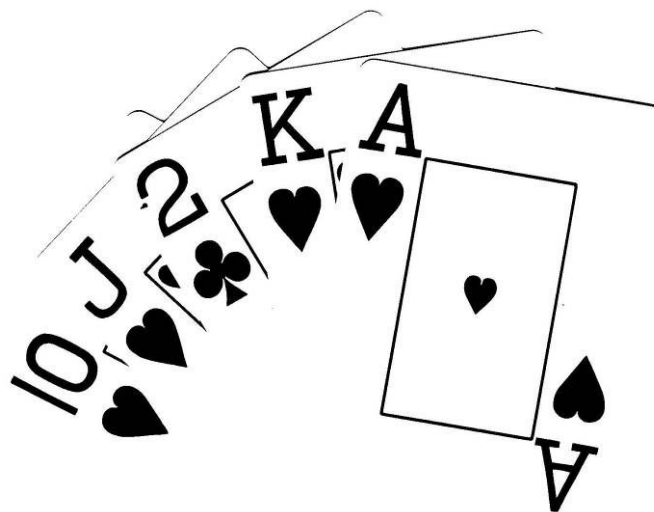


We are fortunate that not in the turn of a wheel, but in the consistent effort required by many.

Funding over the last 12-months - we are grateful to:

Northern Rock Foundation
Redcar & Cleveland Council
Saltburn Marske & New Marske Parish Council
Emmanuel Church
Agnes Spencer Trust
From our monthly gift aid benefactors
Euremica Ltd Guisbrough
Our 60's event
Also many donations from individuals and groups
Food donations that are used to support our needy in the community
Volunteering time to help out, (even cleaning)

(Often it is in the smallest of things, that great things are achieved).



How we deal with our hand is more important than the hand we are dealt.

John Thompson @ DoorWays

My name is John Thompson; I started working at DoorWays in March of this year as an apprentice youth worker through a training scheme. So far it has been an amazing experience for me and I have learnt a lot about what it takes to be a good role model and to pass on good advice where required. I have also learnt a lot about myself and have grown in confidence a lot.

I was a confident person when I came here but learning from John has been brilliant. John has an awesome mind and heart; most of the things I have learned have been from him. I feel the DoorWays do amazing work and it will be a shame to leave here in March of next year. Whilst being here I have had some challenging experiences with the clients and through the good and bad I have realised that this is the field of work that I want to be in and am going to follow this as a career.

As I came to work at DoorWays John told me about a project called the National Citizen Service, it was a pilot and that they were looking for staff. It was a big project that involved residential and a community project. I seen this as working closely with young people that I didn't know and a challenge (I like to throw myself in at the deep end). I completed this project with the young people and was in the gazette a few times. The young people that I worked with were challenging and kind of difficult to work with but the bad was the bad and the good was brilliant. Again doing this 'crash course in youth work' only reinforced the fact that I want to be in this role,

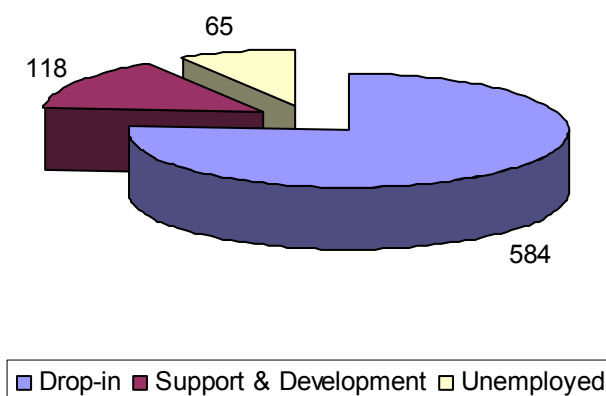
I have had lots of good experiences here at DoorWays and I think one of my favourite would have to be dressing up as a porter to take part in the festivities of the 150th anniversary. I like how Saltburn is so proud of their heritage and the town. I live in Redcar and we don't have that.

Whilst working at DoorWays I have met a lot of people and have learnt a lot from them also, this makes me realise that I would like to be in a job that has lots of external customers so I can continue to learn and grow as a person. I have had some bad experiences in my life and have come to terms with those and working here only reinforced that what I am doing is the right thing to do and to keep driving forward using what I have learnt onto bigger and better things.

I would like to thank DoorWays for the awesome experiences I've had whilst working here and also keep up the amazing and inspirational work.



Doorways Oct10 - Oct11



Doorways has clearly seen a change in the services it offers in the last twelve months, moving more in the direction of support work rather than youth club type activities. Through this involvement we have been able to define them as the following: **Crisis intervention**; when a young person arrives across our doorway in desperate need and generally this will require a referral but remaining in contact to support through the process. **Early intervention**; where our support and development skills provide the necessary input, to enable the young person to move on. **Prevention**; often during our drop-in time or events with young people of school age; this is not restricted to formal discussion groups and feedback has enabled us to build on success. Often some of the best work is done, one to one over a cup of coffee. Measuring outcomes in this area is very difficult but as workers we do get a sense of achievement following these times.

Our drop-in facility is split in time between those who are still at school and those that have left. Visitors vary from those wanting to use the computers for social purpose, coffee and general chat, a game of pool or ad hoc discussions to Job search – writing a CV – use of the telephone chasing benefits, housing etc – taking information sheets – bus/ train fare to keep urgent appointments (the list goes on). Adopting a positive language and developing a high sense of awareness creates opportunities. Often it is following a few drop-in visits, that issues emerge and support is offered.



Support and development follows an initial assessment, to identify the needs and priority of the young person; this may be a referral to another agency or a series of support sessions.

Unemployed TSWA (Third sector worklessness allocation) working with the unemployed of our area in supporting them back to work though job search, writing a CV, interview coaching etc. Of the 65 people registered, some made only one session but most attended four or more sessions. This was a lot of work for the project but rewarding in the successes we had; this work also brought income to the project. Redcar & Cleveland council provided a grant in support of this work.

Out & About: Doorways involved in activities, community events and celebrations:

- Skateboard event October holiday 2010.
- Doorways 60's night with live band November 2010.
- Cheshire home, Marske, fun day 11th June.
- Saltburn 150th anniversary event, Saltburn Cricket ground 29th April.
- Open days at Doorways 13th and 20th August.
- Signalman's stories, a walk around Saltburn with a short story.
- The big day – 150th anniversary 17th August.
- The Boulby flyer train event 2nd Oct.
- Streetwork is an important part of the project, engaging with young people who may not normally access Doorways.
- Young peoples Jobs Fair at Redcar.



The Harry Potter **movie night** provided young people an evening's entertainment at Doorways. When a new movie is released on DVD, Doorways becomes a projection house; drinks and crisps provided.

Our **Pool table** provides a level surface, to air conversation and try out thoughts and ideas, as young people, volunteers and workers, develop their skills.



Macramé and driftwood art took hold of some of our younger people as they made bracelets, wind mobiles and decorative strings; a sense of making something beautiful from items found on the beach. The young people were taught the basics and then allowed their imaginations to create.

A railway theme was created in Doorways for the 150 celebrations and we were pleased to receive or VIP guests; Doorways was originally the refreshments area for the railway station. Young people researched and produced pictures and information about our railway history and together with steam train sound effects, made a very interesting display for our open days.

Doorways, still refreshing people today.



NCS the National Citizen Service was a wonderful opportunity for John Thompson (our young apprentice) to further his experience in youth work. Doorways were happy to release him to spend time with other youth workers and lead young people through community volunteering projects, leadership skills and outward bounds activities. Through NCS, training at Doorways and an NVQ, John has grown a great deal and applied himself to our project.

Staff/ Volunteers:

Our thanks to: Jo, Anna, Rebecca, Mark & Alix; volunteers who have spent time with us. Katie & John our two youth workers in training through an apprenticeship scheme. Vanessa Pearson, Sue Stedman and many more who give of their time and skills to the project.

Training: increasing our skills and knowledge to effectively meet the changing needs of our client group.

- NLP Master Practitioner
- NVQ Customer engagement
- Child protection
- Children and vulnerable adults

Working together: – Connexions, Youth services, Social Services, Youth offending service, Redcar Cadets, East Cleveland Youth Housing, Nightstop & Coatham House. Redcar & Cleveland voluntary development agency, Third Sector Worklessness Allocation consortium, Homeless Action Redcar & Cleveland, Centrepont UK.

Fundraising: The Evening Gazette are running the Wish campaign again this year and Doorways are in the list of beneficiaries, we are asking people of our area to collect the tokens on our behalf.

Vodafone Just text giving enables anyone with a mobile phone to donate to Doorways by simply texting DOOR02 £(5). The full donation comes to our project and there is no set-up or running costs, there is also no additional cost to the giver.



The Life-Skills Labyrinth (Ticket for Life) has been a very exciting project and rewarding as we begin to take it out to young people. A thirty foot square sheet with labyrinth walkway painted; this journey on a railway theme is loaded with visual, audio and kinaesthetic resources. Young people experience hands on activities at each stopping point and as they walk on, look and listen to the Mp4 player they carry with them. Our first young travellers have been from East Coast training and Redcar Police Cadets, our thanks to them for their support and positive feedback.

Railway station themes: Values – How you see the world – responsibility – Choices – Motivation and Strategy – Relationships – Staying safe, are the elements of this journey and leaves the traveller equipped for the bigger journey of life. If you can visualise this and want to know about how we deliver this resource; contact DoorWays.

Aims for the future:

Upper room: Our biggest outcome is to build an upper floor in our building (a quotation has already been received). The benefit will be to move the small office that doubles for one to one work and to bring the computers into where the office is, leaving more room for group work and activities. Much more effective one to one work will be possible upstairs, away from the drop-in area and distractions and keeping the office work separate. This seems a very logical move and will make such a big difference in the area of coaching/ support & development that we want to develop.

Coaching sessions have proved to be very effective with the young offenders we have seen so far. Doorways have developed a series of seven sessions based on NLP techniques to enable change in attitudes and behaviour. The project aims to impact greatly on re-offending figures through this one to one work; early feedback is very positive. Doorways will be taking on a large commitment in this area and other work loads will need to be considered, staff levels and funding.

Consortium – Unemployed: Doorways have worked in the past as part of a larger group of third sector agencies, providing a service to the unemployed. It is thought further effort should be made to form a consortium, specifically to bid for contract delivery of services to the unemployed. Discussions are in progress and the opportunities for contracts are being monitored.

Consortium – Youth work: Together with Redcar & Cleveland Voluntary Development Agency (RCVDA) and a number of other third sector agencies, work is underway to form a consortium who will bid for relevant contract work. A high proportion of these members are involved in youth work; in today's climate it is important we work together to generate a sustainable income

Labyrinth: Our labyrinth is a success and already there are plans to use the format as a resource to deliver other themes such as drugs/ alcohol etc. To enable this product to reach more young people, the vision is to convert the resource to a PC version and market the product to Schools and Training centres; we hope to be in a position to launch this product in 2012.

Life-Skills Labyrinth



You will find DoorWays in all the familiar places:

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